Wireless/Library/ITC Guest Account

Guest ID Account
The Guest ID Account will grant campus guests access to wireless and or public computers in Main Library (including Art and Music), Hardin Library for the Health Sciences, the Law Library, and campus branch libraries in Biological Sciences, Business, and Engineering, providing them access to electronic resources and select software applications. Guests should use the IOWA domain when logging in.

TERMS AND CONDITIONS
With the use of the account service, UI Guests are expected to agree to abide by all related University policies and procedures, as well as applicable federal, state, and local law. Users of University information technology facilities and resources must comply with the University's Acceptable Use of Information Technology Resources, which include the following responsibilities: (a) use resources appropriately, (b) respect the rights of others, (c) adhere to the EDUCAUSE Code of Software and Intellectual Rights, (d) adhere to data access policies, (e) adhere to software licenses, (f) avoid excessive personal use, (g) refrain from prohibited personal use, (h) use the University name only as authorized, (i) adhere to other University policies, and (j) obey external laws. For the full text of this policy, see the UI Operations Manual, Section II, Chapter 19 at: http://www.uiowa.edu/~our/opmanual/ii/19.htm. By using library facilities, you agree to comply with the University Libraries' Basic Policy Governing Public Use at: http://www.lib.uiowa.edu/about/policies/conduct.html. Use of the College of Law Library facilities is also governed by the College of Law Library’s Basic Policy Governing Public Use (http://www.law.uiowa.edu/library/rules.php). Persons who violate these policies may have guest account access permanently revoked, lose their privileges to use the UI Libraries, be subject to University-imposed discipline, and/or be subject to criminal prosecution or other legal action.

SAVING FILES
The Guest ID Account does not include space for storing personal documents. Guest Account users should store any files on their own removable media, such as a USB flash drive. The University is not responsible for any lost or unsaved data.

PRINTING
In order to print to a public printer, Guest ID Account holders must purchase a PrintKey from Food for Thought (Main Library), EMRB Café (Eckstein Medical Research Building), or Pat's Diner (Pappajohn Business Building). PrintKeys are 15-character codes that allow the user to deposit funds into their print account. After the user purchases a PrintKey, they will need to log into the computer with the Guest ID. To do this, go to http://printing.its.uiowa.edu, login with your Guest ID, click Redeem Card, and enter the PrintKey code. Users will not be able to print until they have redeemed at least one PrintKey. If a user runs out of funds, they will need to purchase additional PrintKeys. ITC Guest Accounts are not eligible to print in the Law Library as the College of Law uses a different print accounting system.

PRIVACY
The University of Iowa collects information on computer, printer, and program usage by individuals to use in managing its computing facilities and software purchases and providing help to users. It may also be used to investigate inappropriate use of University resources and may be subject to subpoena by law enforcement. Information you provide will only be made available to authorized personnel for these purposes. Aggregate information may be used and disclosed in reports to University and state officials.

WIRELESS COVERAGE
Wireless network access is available in many locations across campus. See http://its.uiowa.edu/wireless/location/list.asp for a list and map of buildings where wireless network access is available.

While the University strives to provide a robust and reliable wireless service, wireless technology can be negatively impacted by interference and propagation issues outside the control of the University. If your connection requirements need an extremely reliable connection, the University recommends using a wired connection.
While the University wireless service uses industry standard encryption protocols to protect data from casual interception, if you are accessing sensitive data using the University Wireless service, you should take additional precautions to protect that information.

If you have problems with your Guest ID Account, please contact the ITS Help Desk at (319) 384-HELP (384-4357).